

ATTACHMENT 2: CONSULTATION UPDATE NO. 3

PART 3 – LANDOWNER ENGAGEMENT

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1.0 INTRODUCTION

1.1 Purpose of Landowner Engagement Update

This Landowner Engagement Program Update No. 3 provides a summary of landowner engagement activities and outcomes focusing on the period from May 1 to December 31, 2014. This Update continues the discussion of landowner engagements from Consultation Update No. 2, filed with the National Energy Board (NEB) on August 1, 2014. The discussion below highlights additional activities conducted, and any issues, concerns and questions raised by landowners and Crown interest holders during this period.

1.2 Landowner Engagement Program Scope (May 1 to December 31, 2014)

The Landowner Engagement Program continued in 2014 with a focus on: responding further to inquiries from landowners; contacting landowners, occupants and Crown interest holders to provide information about the Trans Mountain Pipeline ULC (Trans Mountain) Expansion Project (TMEP or the Project); collecting concerns landowners and other land rights owners may have; addressing questions where possible; and continuing to obtain voluntary consent to enter lands for environmental and routing studies as well as surveys. In addition, Trans Mountain land agents began service of *NEB Act* Section 87.1 Notices, and provided land option agreements for the temporary and permanent land rights needed for the Project. Copies of the *NEB Act* Section 87.1 Notice are contained within Appendix D of Volume 2 of the TMEP Application and copies of the land use agreements are contained within responses NEB IR No. 1.29 (Filing ID [A3W9H8](#)) and NEB IR No. 1.30 (Filing ID [A3W9H8](#)).

During this period, where portions of the proposed pipeline corridor were modified or adjusted, landowners affected by these modifications or adjustments were notified, and any additional persons potentially impacted by the Project were contacted with information on the Project and asked for their consent to complete environmental and routing surveys. Communication with those landowners continued through 2014 as part of the overall landowner engagement program for the Project. Landowners whose lands would no longer be affected by alternatives removed from consideration by the Project were identified and those landowners were notified of the change.

2.0 COMPONENTS OF THE PROGRAM

The Landowner Engagement Program carried out up to December 31, 2014 is a continuation of the Stakeholder Engagement Program described in the TMEP Application and in Consultation Update 2. Working with the routing, engineering and environmental teams, the Land Team/Land Team continued to engage landowners to obtain permission for environmental and engineering surveys, discuss changes in potentially affected lands resulting from routing modifications, and provide Project notification and details to any new landowners or occupants potentially affected by such changes. In addition to commencing discussions on land rights acquisition, land agents continued efforts to obtain survey consent for those lands where landowners have not yet provided their consent, to collect issues and concerns, and to provide information to landowners in response to any questions and concerns. These activities are discussed in more detail in the following sections.

2.1 Notifications

In June and July 2014, Trans Mountain undertook to identify all landowners who were no longer affected by the proposed pipeline corridor. On July 17, 2014, Trans Mountain sent letters to 986 landowners and Crown occupants who had lands located within alternate corridors which were eliminated from consideration by the Project. In the letter, landowners were directed to contact land agents to answer questions the landowner may have or for further information.

On October 22, 2014, 108 notification letters were mailed to landowners and other interest holders (including Crown occupants) of lands between Hargreaves and Blue River to inform them of Trans Mountain's proposed increase in pipeline size from 36-42" in diameter and to solicit input or concern for the proposed change.

2.2 Project Newsletters

Between May and December 2014, Trans Mountain continued its efforts to engage landowners with interests within the proposed pipeline corridor. In addition to ongoing personal contacts by land agents and dissemination of information through the Stakeholder Engagement Program described in Part 1 of this Consultation Update 3, Project newsletters were mailed out in June 2014 to 2,779 landowners and interest holders in British Columbia (BC) and 801 in Alberta (AB). A subsequent Project newsletter was mailed out to 3,321 landowners and interest holders in BC and 908 in AB in October 2014.

2.3 Consultation and Survey Consent

Between May and December 2014, land agents continued to meet with and engage landowners as well as other interest holders along the proposed pipeline corridor (P1) and alternative corridors (P2). As of December 2014, landowners, occupants and Crown interest holders of 4,487 land parcels had been contacted. In AB, owners and occupants of 1,022 land parcels were contacted. In BC, owners and occupants of 3,465 land parcels were contacted. As part of this effort, throughout the May to December, 2014 period, Project land agents have contacted Crown occupants of 685 tracts in BC and 331 tracts in AB. As part of the landowner engagement program, a standard information package was provided to landowners and occupants. This package included the following materials:

- Overall Project Map (dates of mapping may vary as revisions were issued);
- Field Program Description June 2012 Brochure;
- Trans Mountain Project Update June 2012 Issue;
- Trans Mountain Project Update September 2012 Issue;
- Trans Mountain Project Update March 2013 Issue;
- Trans Mountain Project Update August 2013 Issue;
- Trans Mountain Project Update March 2014 Issue;

- Trans Mountain Project Update September 2014 Issue;
- KM In Canada July 2012;
- *NEB Pipeline Regulations In Canada: A Guide For Landowners and the Public (Revised September 2010)*;
- *NEB A Proposed Pipeline or Power Line Project, What you Need to Know*; and
- TMEP ruler.

Table 2.3.1 below provides updated information on the numbers of parcels, located in whole or in part, within the boundaries of the proposed study corridor.

TABLE 2.3.1

LANDOWNERS WITHIN THE PROPOSED PIPELINE CORRIDOR

Breakdown of Crown and Private Tracts of Land in Proposed Pipeline Corridor	Total Number of Tracts within Proposed Pipeline Corridor	Percentage
Total Tracts in AB P1 Corridor	1,013	--
Total Crown	331	32.68%
Total Private	682	67.32%
Total Aboriginal	0	0.00%
Total Tracts in BC P1 Corridor	2,850	--
Total Crown	662	23.23%
Total Private	2,157	75.47%
Total Aboriginal	31	1.09%
Total Unknown	6	0.21%
Combined Total Tracts in AB and BC P1 Corridor	3,863	--
Total Crown	993	25.71%
Total Private	2,839	73.50%
Total Aboriginal	31	0.80%

Since the inception of the TMEP landowner engagement program, Project representatives have contacted, either in person or by mail, owners and occupants of 4,487 properties located in part or in whole within the proposed pipeline corridor and alternative corridors in AB and BC. Not included in these contact numbers are the approximately 986 owners and occupants of the tracts who were disengaged because the pipeline corridor affecting their properties was discontinued. Of these 4,487 properties, 1,016 properties are Crown properties: 331 in AB and 685 in BC. For Crown properties, occupants and lease holders were contacted and provided with the standard Project landowner information package.

Table 2.3.2 provides information on the survey permission provided by landowners and occupants. Where a land parcel had both owners and occupants, all parties were asked to provide survey consent. If either party refused, the parcel was categorized as a survey refusal. As indicated in Table 2.3.2, as of December 31, 2104, 90.5% of landowners and occupants have provided Trans Mountain with permission to complete surveys for the proposed pipeline corridor required to meet NEB filing requirements. The percentage of consents received is slightly higher in AB (91%) compared to BC (90%). Refusal rates for the proposed pipeline corridor in AB were lower than in BC (6.5% compared to 7.4%). Survey consent rates were higher in AB but lower in BC for the Alternate Corridors (100% compared to 86%). Despite extensive efforts, Project land agents have been unable to arrange personal contacts with 25 tracts (2.6% of the total) in AB and 65 tracts (2.2% of the total) in BC.

TABLE 2.3.2

LANDOWNER SURVEY CONSENTS WITHIN THE PROPOSED PIPELINE CORRIDOR

	Total Number of Tracts within Survey Corridor	Total Number of Tracts Requiring Survey Consent	Number of Tracts Consented to Survey	Number of Tracts Refused Survey	Number of Tracts Outstanding	Number of Mailout Tracts within Corridor (No Land Agent Visit Required)
AB Totals - P1	1,013	955	868	62	25	58
AB Percentages - P1	--	--	90.89%	6.49%	2.62%	--
AB Totals - P2	9	9	9	0	0	0
AB Percentages - P2	--	--	100.00%	0.00%	0.00%	--
Combined AB P1 and P2 Totals	1,022	964	877	62	25	58
Combined AB P1 and P2 Percentage	--	--	90.98%	6.43%	2.59%	--
BC Totals - P1	2,850	2,585	2337	191	56	265
BC Percentages - P1	--	--	90.41%	7.39%	2.17%	--
BC Totals - P2	615	377	323	41	9	238
BC Percentages - P2	--	--	85.68%	10.88%	2.39%	--
Combined Totals BC P1 and P2	3,465	2,962	2660	232	65	503
Combined Percentage BC P1 and P2	--	--	89.80%	7.83%	2.19%	--
AB and BC Combined Totals P1	3,863	3,540	3205	253	81	323
AB and BC Combined Percentage P1	--	--	90.54%	7.15%	2.29%	--
AB and BC Combined Totals P2	624	386	332	41	9	238
AB and BC Combined Percentage P2	--	--	86.01%	10.62%	2.33%	--
AB and BC Combined Totals P1 and P2	4,487	3,926	3537	294	90	561
AB and BC Combined Percentage P1 and P2	--	--	90.09%	7.49%	2.29%	--

Note: Proposed Corridor – P1; Alternate Corridors - P2

Some owners with properties within the proposed pipeline corridor in AB and BC continued to refuse to provide consent for surveys. Surveys were not completed on those land parcels where owners refused survey permission. The occurrence of refusals remains intermittently distributed throughout the proposed pipeline corridor. Some landowners and occupants consented to survey but restricted survey areas to the Trans Mountain pipeline (TMPL) right-of-way only. In those situations, areas between the right-of-way and the boundary of the proposed pipeline corridor were not accessible.

The reasons for refusal, when provided by the landowner, continued to vary substantially. Where opportunities existed, an agent revisited the landowner or occupant to provide clarification about the Project, address outstanding issues or determine if circumstances had changed that would allow for survey consent. The efforts to revisit landowners and occupants resulted in only a limited number of additional consents for survey.

2.4 Land Acquisition Program

Land acquisition for the TMEP commenced in May 2014 and is continuing. Prior to commencing contacts with landowners for the purpose of discussing the acquisition of land rights required by the Project, Tran Mountain first prepared the required documents. *NEB Act* Section 87.1 Notices were prepared in compliance with NEB regulations and filed as part of Appendix D of Volume 2 of the Application. Land

purchase, easement and temporary use agreements were prepared in accordance with AB and BC legal requirements. These documents were filed with the NEB as part of responses NEB IR No. 1.29 (Filing ID [A3W9H8](#)) and NEB IR No. 1.30 (Filing ID [A3W9H8](#)).

To determine the directly affected land parcels as well as the associated landowners and interest holders who had a compensable interest in the lands required for the Project, Trans Mountain: first, identified all potentially affected land parcels; second, determined the associated directly affected land rights and land rights holders; and third, engaged the directly affected land interest holders through the landowner engagement program. Land parcels were determined through title searches of both AB and BC Land Titles files to identify those land parcels intersecting the identified proposed pipeline corridor. In addition to accessing Land Titles records, a variety of other AB and BC databases were searched to determine interests not reflected in land titles, including various types of leases. For each land parcel required for the TMEP, Trans Mountain surveyors, using project design data provided by the Project routing and Engineering Teams, prepared Individual Ownership Sketches for each land parcel indicating the proposed location for permanent easement (i.e., Statutory Right-of-Way) and temporary workspace that would be required for the Project.

Relying on past regulatory processes and legal precedent, Trans Mountain determined those land rights categories that conferred an “interest in land” and would require Notice under *NEB Act* Section 87.1 (e.g., fee simple ownership or a registered grazing lease). These land rights categories were distinguished from those interests of a generalized nature that were unspecific and, therefore, not defined as an “interest in land” directly tied to the affected lands (e.g., recreation club use area), and, therefore, would not require the service of a Notice under *NEB Act* Section 87.1. Those groups and individuals who were included within the group entitled to receipt of *NEB Act* Section 87.1 Notices were engaged directly on an individual basis and received a full set of Project materials during personal visits. These groups and individuals were also approached to obtain consent for survey for the Project. The second collection of groups and individuals, who did not have an “interest in land” and would not be receiving *NEB Act* Section 87.1 Notices, became members of the general stakeholders group for the Project and were engaged as part of the Stakeholder Engagement Program for the Project.

All landowners approached for acquisition of land rights were provided with landowner information packages as indicated in Section 2.3. Prior to signing any land acquisition agreement, Trans Mountain representatives provided a copy of the completed *NEB Act* Section 87.1 Notice, and discussed the contents of the Notice, the lands required and the compensation being offered by Trans Mountain.

Table 2.4.1 provides a summary of the land acquisition status as of December 31, 2014 for AB. Table 2.4.2 provides a summary of the land acquisition status as of December 31, 2014 for BC.

TABLE 2.4.1

LAND ACQUISITION STATUS FOR ALBERTA

Province	Ownership	Total	Contact Made for Acquisition	<i>NEB Act</i> Section 87.1 Notice Served	Acquisition Documents Presented	Ongoing Acquisition Discussions	Refused Acquisition Documents	Signed Acquisition Documents
AB	Public: Federal	0	0	0	0	0	0	0
AB	Federal Crown	0	0	0	0	0	0	0
AB	Indian Reserve	0	0	0	0	0	0	0
AB	Public: Provincial	172	10	6	6	3	0	3
AB	Provincial Crown	163	10	6	6	3	0	3
AB	AB Infrastructure	0	0	0	0	0	0	0
AB	AB Transportation	9	0	0	0	0	0	0
AB	Public: Municipal	36	22	21	21	8	0	8
AB	Sherwood Park County	0	0	0	0	0	0	0
AB	City of Edmonton	0	0	0	0	0	0	0
AB	City of Spruce Grove	5	5	5	5	0	0	0
AB	Town of Stony Plain	1	1	1	1	1	0	0
AB	Village of Wabamun	1	1	0	0	0	0	0
AB	Parkland County	14	0	0	0	0	0	0

TABLE 2.4.1 Cont'd

Province	Ownership	Total	Contact Made for Acquisition	NEB Act Section 87.1 Notice Served	Acquisition Documents Presented	Ongoing Acquisition Discussions	Refused Acquisition Documents	Signed Acquisition Documents
AB	Yellowhead County	8	8	8	8	0	0	8
AB	Town of Edson	7	7	7	7	7	0	0
AB	Private	520	403	339	338	224	2	115
AB	Private Landowners	468	363	308	307	199	2	109
AB	Railways	6	6	0	0	0	0	0
AB	Commercial/Industrial	46	34	31	31	25	0	6
AB	Total	728	435	366	365	235	2	126
	Percentages	100%	59.8%	50.3%	50.1%	32.2%	0.3%	17.3%

TABLE 2.4.2

LAND ACQUISITION STATUS FOR BRITISH COLUMBIA

Province	Ownership	Total	Contact Made for Acquisition	NEB Act Section 87.1 Notice Served	Acquisition Documents Presented	Ongoing Acquisition Discussions	Refused Acquisition Documents	Signed Acquisition Documents
BC	Public: Federal	28	0	0	0	0	0	0
BC	Federal Crown	1	0	0	0	0	0	0
BC	Indian Reserve	27	0	0	0	0	0	0
BC	Public: Provincial	649	1	1	1	1	0	0
BC	Provincial Crown	569	1	1	1	1	0	0
BC	Hydro	10	0	0	0	0	0	0
BC	Transportation	70	0	0	0	0	0	0
BC	Public: Municipal	96	11	9	9	8	0	1
BC	Valemount	1	1	1	1	0	0	1
BC	District of Clearwater	1	0	0	0	0	0	0
BC	Kamloops	5	1	1	1	1	0	0
BC	Town of Bridal Falls	1	0	0	0	0	0	0
BC	Regional District of Fraser-Fort George	1	0	0	0	0	0	0
BC	Hope	4	0	0	0	0	0	0
BC	Merritt	1	0	0	0	0	0	0
BC	Chilliwack	13	0	0	0	0	0	0
BC	Thompson – Nicola Regional District	3	3	3	3	3	0	0
BC	Abbotsford	21	2	0	0	0	0	0
BC	Langley	7	4	4	4	4	0	0
BC	Coquitlam	1	0	0	0	0	0	0
BC	Surrey	13	0	0	0	0	0	0
BC	Burnaby	18	0	0	0	0	0	0
BC	Greater Vancouver	6	0	0	0	0	0	0
BC	Private	1,471	403	314	313	223	1	90
BC	Private Landowners	1,299	374	293	292	205	1	87
BC	Railways	63	0	0	0	0	0	0
BC	Commercial/Industrial	109	29	21	21	18	0	3
BC	Total	2,244	415	324	323	232	1	91
	Percentage	100%	18.5%	14.4%	14.4%	10.3%	0.0%	4.1%

2.5 Questions, Comments and Issues Raised Through the Survey and Land Acquisition Program

From the commencement of the Landowner Engagement Program, comments from landowners and occupants were recorded for each tract of land into a tracking database. Any concerns raised by landowners were documented in the database according to the following categories:

- survey consent comments;
- survey refusal comments;
- construction concerns;
- routing concerns; and
- legacy issues (operations, maintenance and land matters related to the TMPL).

If the comment did not fit into one of the noted categories, it was documented in the chronology of the file.

Legacy issues stemming from the existing TMPL and operations continue to be forwarded by Project land agents to Trans Mountain Operations for follow-up actions. Where questions or concerns were raised relating to the proposed TMEP, land agents provided a response if the information was available. Where land agents needed to obtain additional information from Trans Mountain to respond to questions raised, the agents undertook to record the issue and respond when the desired information was available.

In general, information, concerns and comments regarding pipeline construction procedures, alignment and workspace as well as any other comments, questions or concerns raised by landowners and other land interest holders during discussions with Trans Mountain land agents are captured in contact records and entered into the landowner database maintained for the Project. This database also contains all other pertinent information collected by Trans Mountain on the land rights, interest holders, contact information, legal descriptions, proposed easement and temporary workspace requirements, and survey and construction conditions. This information provides the basis for the line list generated by the Trans Mountain Land Team that is distributed to other members of the Project team to assist in developing survey and construction plans. Comments generated through the landowner engagement discussions provide information on aspects of the land that could be helpful in defining a route or potential impacts of the Project on the lands as well as to identify issues and potential mitigation measures that Trans Mountain will need to address through design and construction.

3.0 SUMMARY OF OUTCOMES

3.1 Overview of Landowner Feedback to December 31, 2014

During the May 1 to December 31, 2014 period, meetings with landowners covered discussion topics including the Project in general, requests for consent for Project-specific surveys and land acquisition. The meetings also provided an opportunity for landowners to ask questions and identify concerns regarding the Project.

The questions, issues or concerns raised by landowners during this period generally fell into the following eight groupings.

- **Land Access:** regarding conditions surrounding granting of access for survey; provision of notice and restrictions on areas to be surveyed; and, particularly in agricultural and ranching areas, fencing and gates.
- **Compensation and Financial:** regarding compensation for the Project activities on the land and impacts to landowner's business or financial affairs.
- **Environmental and Land Impacts:** regarding environmental or land impacts due to the Project; effects on water and water wells; and particular concerns in BC around archaeology surveys and potential development restrictions that could be placed on the lands should archaeological surveys find artifacts.
- **Land Value:** regarding the impact the Project may have on the land value.
- **Legacy Concerns:** regarding previous interactions or activities with the TMPL.
- **Miscellaneous:** comments that do not readily fit in the headings above.
- **Construction and Routing:** regarding where the pipeline will be located; the construction procedures to be used; and the proximity of the new pipeline to homes, buildings and septic systems.
- **Opposition to the Project:** capturing the landowner's general opposition to the Project.

Figure 3.1.1 provides a summary by issue of the top issues and concerns raised by landowners and occupants having lands lying within the construction right-of-way in BC during discussions with Project land agents.

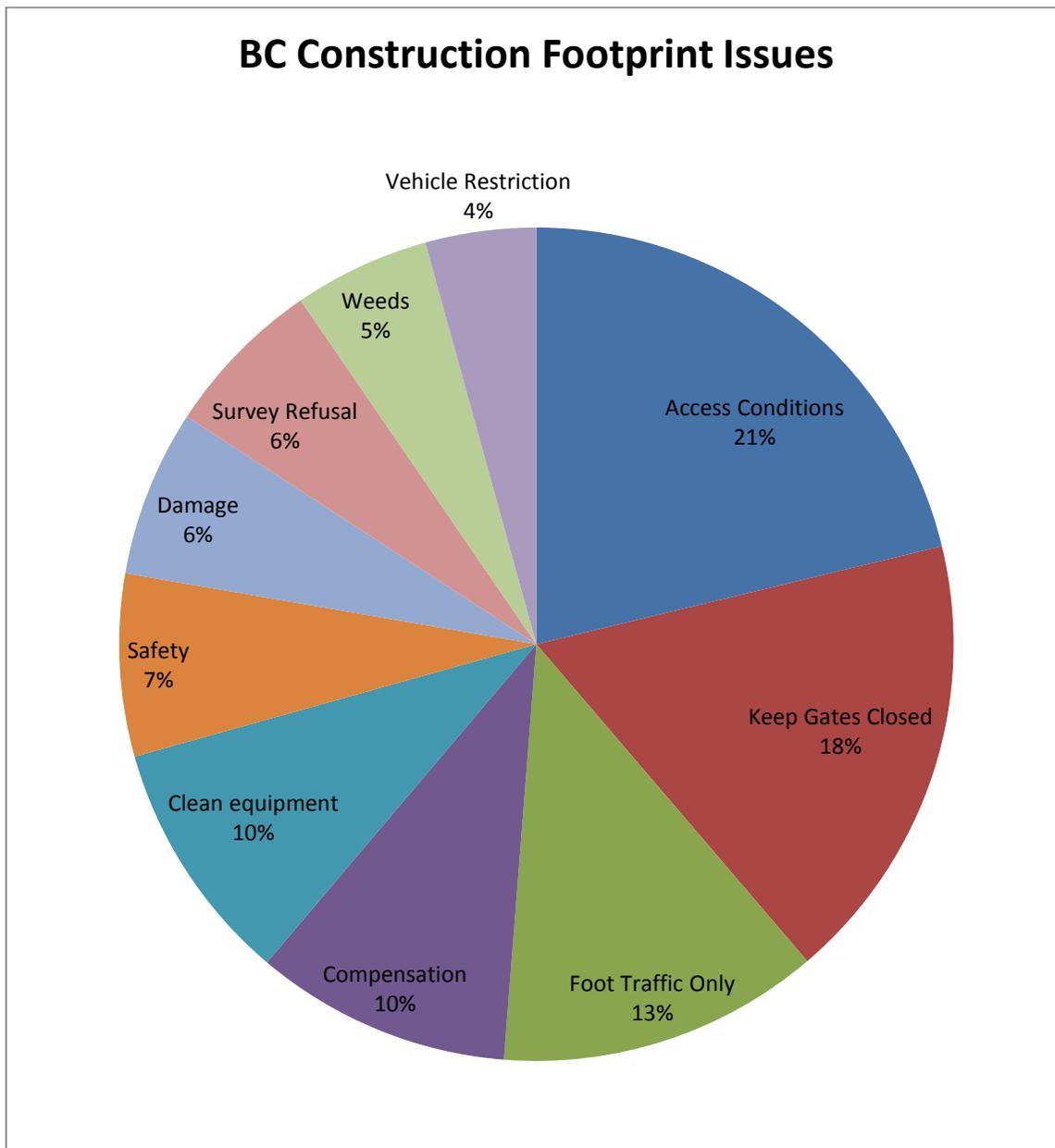


Figure 3.1.1 BC Construction Footprint Issues

Figure 3.1.2 provides a summary by issue of the top issues and concerns raised by landowners and occupants having lands lying outside of the construction right-of-way but inside the proposed pipeline corridor in BC during discussions with Project land agents.

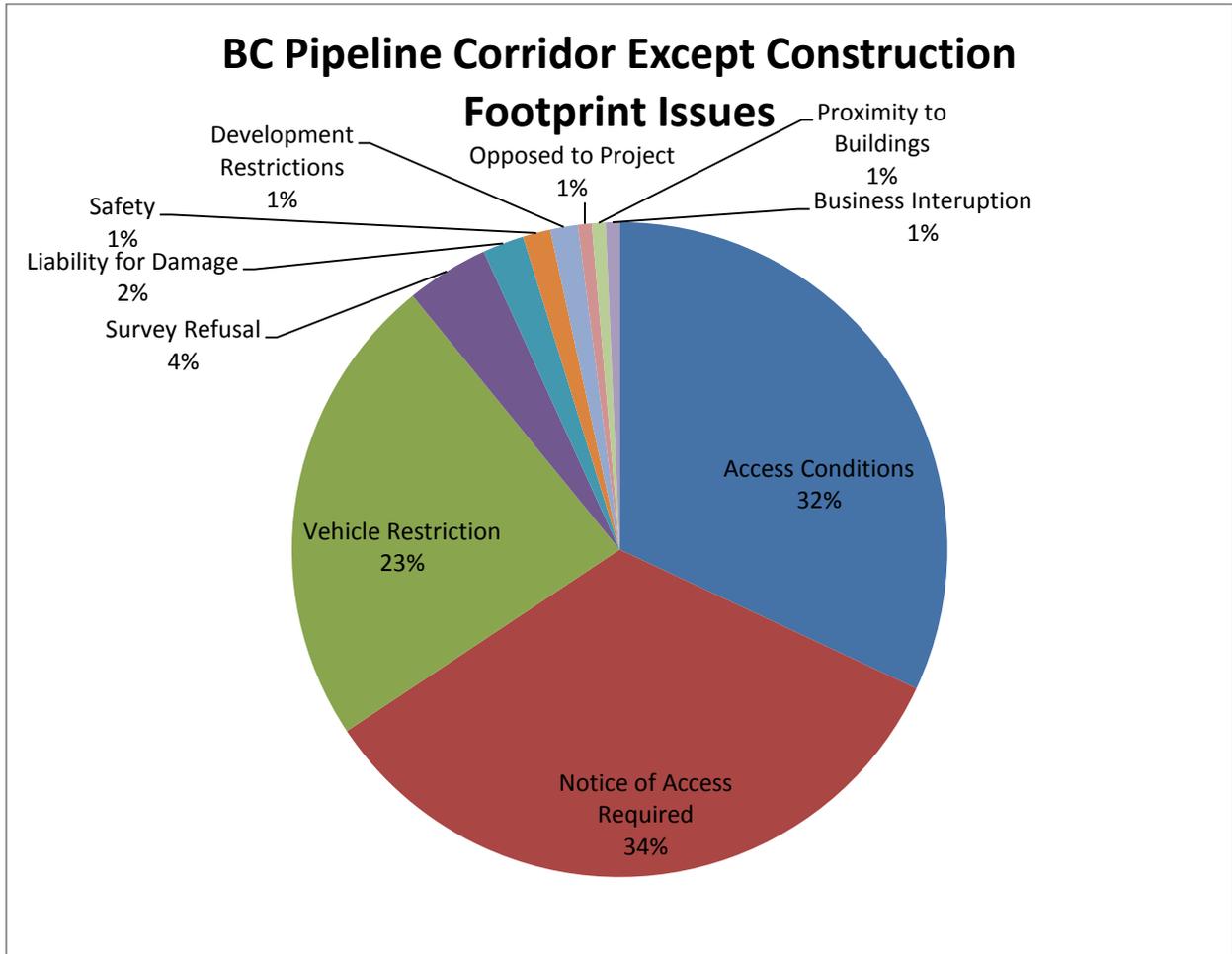


Figure 3.1.2 BC Pipeline Corridor Except Construction Footprint Issues

Figure 3.1.3 provides a summary by issue of the top issues and concerns raised by landowners and occupants having lands lying inside of the construction right-of-way in AB during discussions with Project land agents.

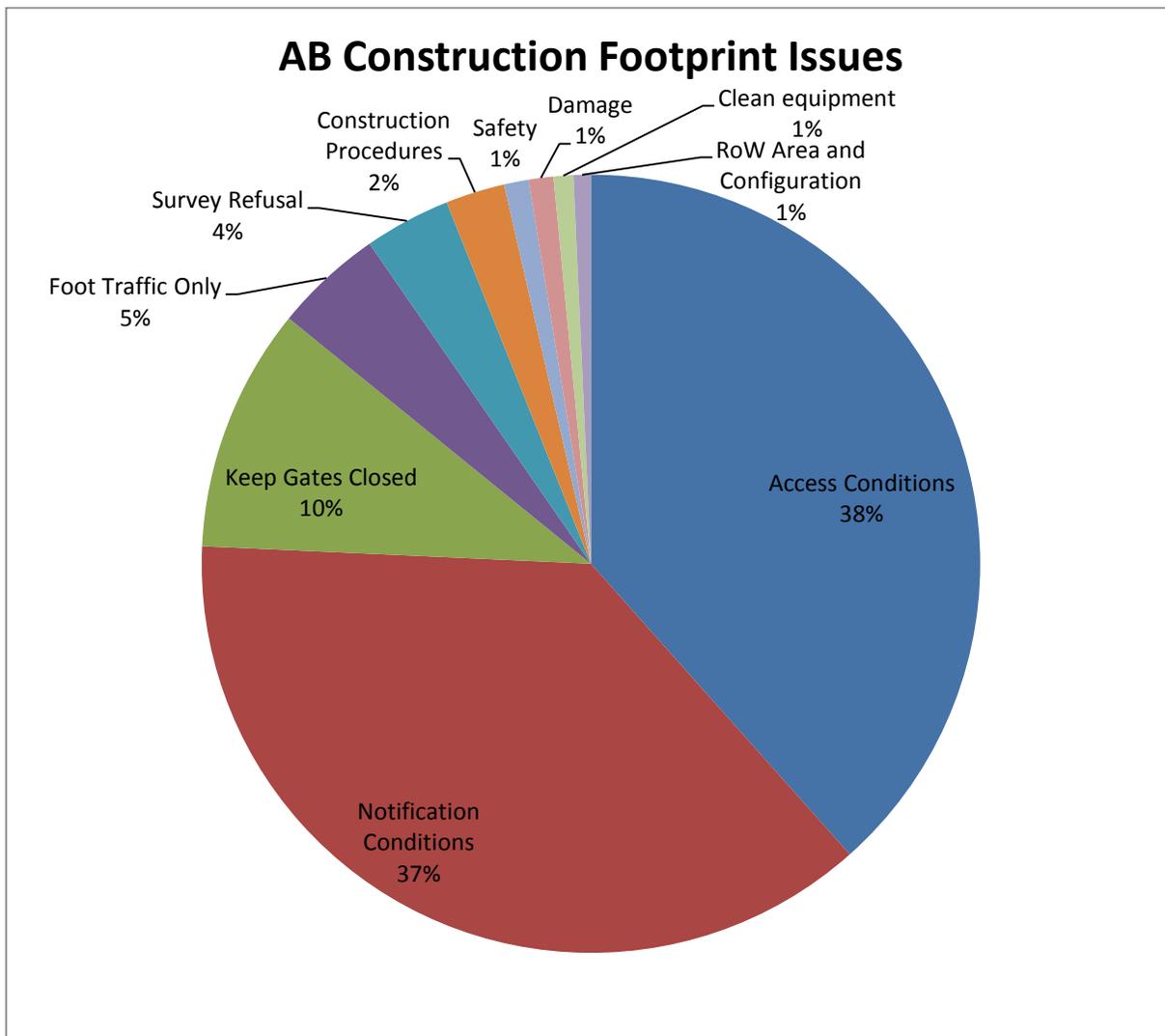


Figure 3.1.3 AB Construction Footprint Issues

Figure 3.1.4 provides a summary by issue of the top issues and concerns raised by landowners and occupants having lands lying outside of the construction right-of-way but inside the proposed pipeline corridor in AB during discussions with Project land agents.

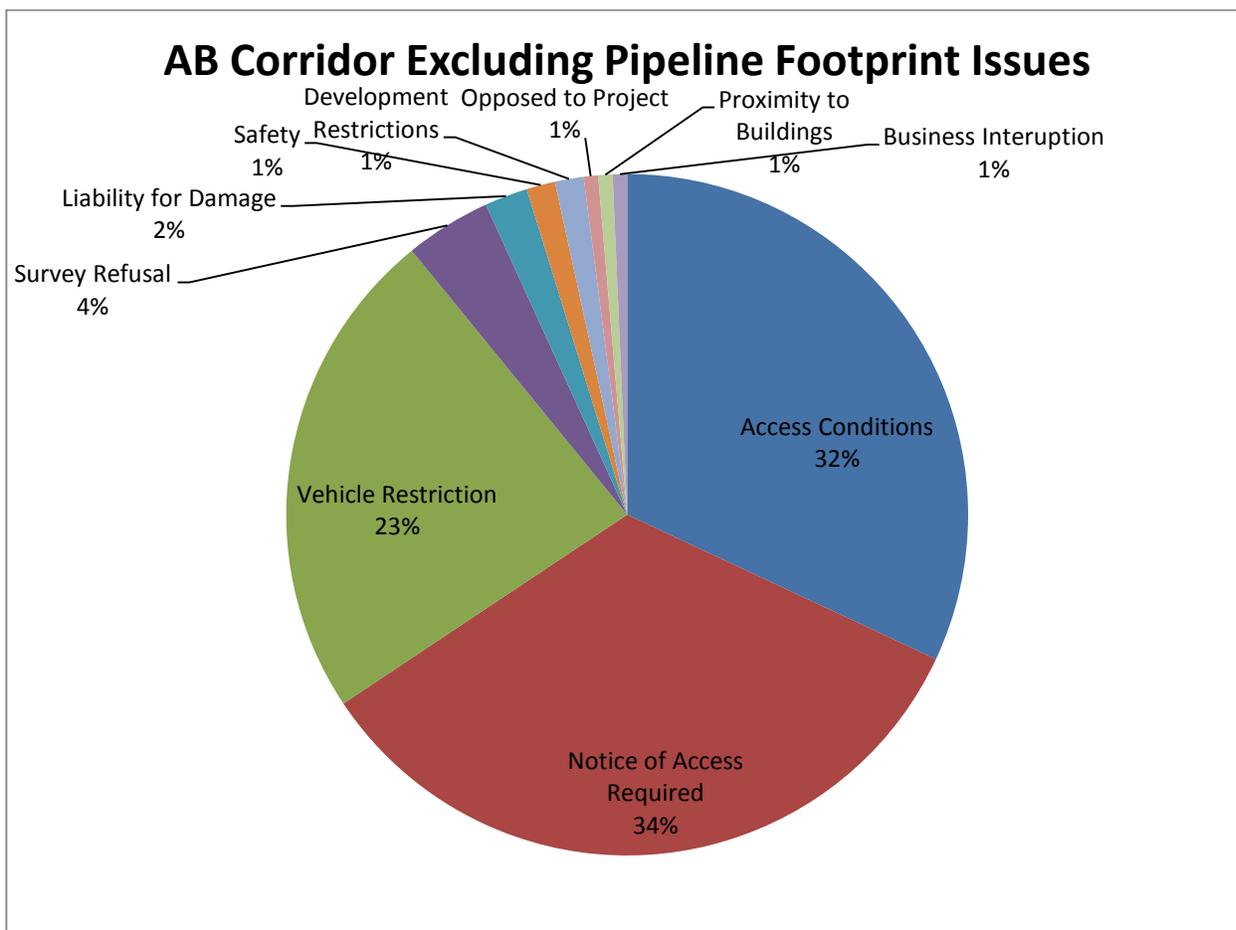


Figure 3.1.4 AB Corridor Excluding Pipeline Footprint Issues

3.2 Overview of Issues Raised by Landowners and Land Rights Holders

During discussions with landowners on topics including the Project in general, requests for consent for Project-specific surveys and land acquisition, issues raised by landowners and other rights holders are documented. Questions, concerns and requests are relayed to other members of the Project teams including environment, routing and engineering through Project meetings and distribution of the line list. Responses and answers from those teams are provided to land agents who carry the responsibility to obtain a Project response and relay that information back to the landowner. In general, Trans Mountain has adopted a collaborative approach to address landowners' requests while at the same time ensuring the safety and integrity of the pipeline. The Table 3.2.1 outlines Trans Mountain's responses to the issues identified by landowners as illustrated in Figures 3.1.1 to 3.1.4.

TABLE 3.2.1

TRANS MOUNTAIN EXPANSION PROJECT ISSUES RAISED AND RESPONSES

Issue Raised	Trans Mountain Response
Notice of Access Required	Document commitment in landowner database and include within line list distributed to Project teams for implementation.
Access Conditions	Document access conditions in landowner database and include within line list distributed to Project teams for implementation.

TABLE 3.2.1 Cont'd

Issue Raised	Trans Mountain Response
Keep Gates Closed	Document commitment in landowner database and include within line list distributed to Project teams for implementation to ensure gates are closed upon entry and exit.
Foot Traffic Only	Document commitment in landowner database and include within line list distributed to Project teams for implementation to ensure only pedestrian surveys are completed on landowner's property.
Compensation	Provide landowner with TMEP Land Acquisition Package including Compensation Calculation; discuss application to the affected land rights.
Clean Equipment	Document commitment in landowner database and include within line list distributed to Project teams for implementation to ensure equipment is weed-free entering and exiting the property. Work with the landowner to implement a weed management plan should invasive weed species populate the right-of-way.
Safety	Document safety requirements in landowner database and include within line list distributed to Project teams for implementation to ensure Project staff and consultants have the required safety orientation prior to entering the land and implement required safety protocols while working on the land.
Damage	Document damage and distribute within Trans Mountain to determine how best to address the damage. Repair damage and provide compensation as required.
Survey Refusal	Comply with landowner's instructions, document instructions in landowner database and include within line list distributed to Project teams for implementation to ensure landowner's request is respected.
Weeds	Ensure equipment is weed-free prior to moving on to the property; work with landowner on weed control program where weed problem persists. Document commitment in landowner database and include within line list distributed to Project teams for implementation.
Vehicle Restriction	Comply with landowner's instructions, document instructions in landowner database and include within line list distributed to Project teams for implementation to ensure staff and contractors follow landowner's request.
Legacy Issues	Document issue in landowner database, include within line list and distribute to Trans Mountain Operations for follow-up response.
Remediation	Document issue in landowner database, include within line list and distribute to Trans Mountain Operations for follow-up response.
Archaeology	Comply with landowner's instructions, document instructions to restrict archaeology surveys in landowner database and include within line list distributed to Project teams for implementation.
Liability for Damage	Provide landowner with NEB Landowner Guide, document issue in landowner database, include within line list and distribute to Trans Mountain Operations for follow-up if operations-related. For Project-related damage, obtain an estimate of damage, and repair and process as a Project expense.
Notification Conditions	Comply with landowner's instructions, document instructions in landowner database and include within line list distributed to Project teams for implementation to ensure staff and contractors comply with landowner's request.
Right-of-Way Area and Configuration	Document access conditions in landowner database and include within line list distributed to Project teams for implementation. Bring requests for realignments or special construction approaches to engineering for resolution and communication back to the landowner.
Construction Procedures	Document access conditions in landowner database and include within line list distributed to Project teams for implementation. Bring requests for realignments or special construction approaches to engineering for resolution and communication back to the landowner.
Water Wells	Document issue in landowner database, include within line list and distribute to Trans Mountain Operations for follow-up response. For Project-related issues related to routing, follow-up with routing team to develop a response and communicate it back to landowner.
Route Alignment	Document issue in landowner database, include within line list and distribute to Trans Mountain Operations for follow-up response. Bring requests for realignments or special construction approaches to engineering for resolution and communication back to the landowner.
Development Restrictions	Document landowner issue in landowner database and include within line list distributed to Project teams for implementation. Bring requests for realignments or special construction approaches to engineering for resolution and communication back to the landowner.
Fencing Replacement	Document landowner issue in landowner database and include within line list distributed to Project teams for implementation.
Business Interruption	Document landowner issue in landowner database and include within line list distributed to Project teams for implementation. Forward concern and request to Manager, Land for follow-up and resolution in accordance with Trans Mountain compensation policies.
Opposed to Project	Document landowner issue in landowner database and include within line list distributed to Project teams.
Proximity to Buildings	Document landowner issue in landowner database and include within line list distributed to Project teams for implementation. Bring requests for realignments or special construction approaches to engineering for resolution and communication back to the landowner.
Valuation of Property	Document landowner issue in landowner database and include within line list distributed to Project teams for implementation. Forward concern and request to Manager, Land for follow-up and resolution in accordance with Trans Mountain compensation policies.
Excavation Conditions	Document landowner issue in landowner database and include within line list distributed to Project teams for implementation. Bring requests for realignments or special construction approaches to engineering for resolution and communication back to the landowner.

TABLE 3.2.1 Cont'd

Issue Raised	Trans Mountain Response
Fences	Document landowner issue in landowner database and include within line list distributed to Project teams for implementation.
Wildlife	Document landowner issue in landowner database and include within line list distributed to Project teams, including Environment Team, for implementation.
Noise	Document landowner issue in landowner database and include within line list distributed to Project teams, including Environment Team, for implementation.
Aquifer	Document landowner issue in landowner database and include within line list distributed to Project teams.
Unable to Contact	Document attempts to contact landowner in landowner database, indicate no access for survey and include within line list distributed to Project teams for implementation.
Garbage	Document landowner issue in landowner database and include within line list distributed to Project teams for implementation to ensure survey and construction crews do not litter and remove all excess materials upon completion of their work.